

CITY COUNCIL MEETING TUESDAY, AUGUST 20, 2024 HELD REMOTELY & IN PERSON AT CITY HALL 124 S. LEFEVRE ST.

- Sign up to provide Public Comment at the meeting via calling in.
- Submit Written Public Comment Before 4 pm on (August 20, 2024) *SEE NOTE*
- Join the Zoom Meeting –

https://us06web.zoom.us/j/89578774046?pwd=nshZl2LKJV0H4MxM7pvXtbiWKXHvTL.1

Meeting ID: 895 7877 4046 Passcode: 446645 ---One tap mobile +12532050468,,89578774046#,,,,*446645# US +12532158782,,89578774046#,,,,,*446645# US (Tacoma)

Find your local number: https://us06web.zoom.us/u/kbLbwyeRiQ

WRITTEN PUBLIC COMMENTS

If you wish to provide written public comments for the council meeting, please email your comments to sweathers@medical-lake.org by 4:00 p.m. the day of the council meeting and include all the following information with your comments:

- 1. The Meeting Date
- 2. Your First and Last Name
- 3. If you are a Medical Lake resident
- 4. The Agenda Item(s) which you are speaking about

*Note – If providing written comments, the comments received will be acknowledged during the public meeting, but not read. All written comments received by 4:00 p.m. will be provided to the mayor and city council members in advance of the meeting.

Questions or Need Assistance? Please contact City Hall at 509-565-5000

REGULAR SESSION – 6:30 PM

- 1. CALL TO ORDER, PLEDGE OF ALLEGIANCE, ROLL CALL
- 2. AGENDA APPROVAL
- 3. INTERESTED CITIZENS: AUDIENCE REQUESTS AND COMMENTS
- 4. ANNOUNCEMENTS / PROCLAMATIONS / SPECIAL PRESENTATIONS

5. **REPORTS**

- A. Public Safety
- B. Council Comments
- C. Mayor
- D. City Administrator & City Staff
 - i. 2024 Q2 Budget Report
 - ii. Parks and Recreation Self-Assessment Report
- 6. WORKSHOP DISCUSSION None.

7. ACTION ITEMS

- A. Consent Agenda
 - i. Approve August 6, 2024, minutes.
 - Approve August 20, 2024, Payroll Claim Warrants numbered 51610 through 51617 and Payroll Payable Warrants numbered 30147 through 30157 in the amount of \$176,583.03 and Claim Warrants numbered 51618 through 51659 in the amount of \$259,821.87.
- 8. PUBLIC HEARING None
- 9. **RESOLUTIONS**
 - A. 24-691 Healing Waters Strategic Plan Adoption
- 10. ORDINANCES None.
- 11. EXECUTIVE SESSION None.
- 12. EMERGENCY ORDINANCES None.
- **13. UPCOMING AGENDA ITEMS**
- **14. INTERESTED CITIZENS**
- **15. CONCLUSION**

City of Medical Lake Councilmember Excused Absence Request Form

Councilmember:	Tony Harbolt		
Meeting Type: Meeing Date:	Commitee <u>August 20</u> , 202	🛛 Council 24	
Reason For Absence:		 City Business Military Orders Ill or Injured Employer Business Vacation Other (Please Describe) 	
Date Requested:	08/06/24	🖵 By Phone	
Approved By Council/Com	-		
Denied By Council/Committee Motion On:			

<u>3</u>

CITY OF MEDICAL LAKE City Council Regular Meeting

6:30 PM August 6, 2024

MINUTES

Council Chambers 124 S. Lefevre Street

NOTE: This is not a verbatim transcript. Minutes contain only a summary of the discussion. A recording of the meeting is on file and available from City Hall.

COUNCIL AND ADMINISTRATIVE PERSONNEL PRESENT

Councilmembers

Chad Pritchard Keli Shaffer Lance Speirs Don Kennedy Bob Maxwell Ted Olson Tony Harbolt

Administration/Staff

Terri Cooper, Mayor Sonny Weathers, City Administrator Glen Horton, Parks & Recreation Director Scott Duncan, Public Works Director Roxanne Wright, Administrative Assistant

REGULAR SESSION – 6:30 PM

1. CALL TO ORDER, PLEDGE OF ALLEGIANCE, ROLL CALL

A. Mayor Cooper called the meeting to order at 6:30 pm, led the Pledge of Allegiance, and conducted roll call. All members were present in person.

2. AGENDA APPROVAL

- A. Add Resolution 24-704 as Section 4. Motion to approve made by Councilmember Olson, seconded by Councilmember Shaffer, carried 7-0.
- B. Due to the large number of attendees, citizen comments will be limited to a total of thirty minutes with each person allowed two minutes. Motion to approve made by Councilmember Pritchard, seconded by Councilmember Shaffer, carried 7-0.
- C. Change the order of the agenda to the following Section 3. Announcements/Proclamations/Special Presentations, Section 4 Resolution 24-704, and Section 5 Interested Citizens: Audience Requests and Comments. Motion to approve made by Councilmember Speirs, seconded by Councilmember Kennedy, carried 7-0.
- D. Strike item 5Ci 2024 Q2 Budget Report. Motion to approve made by Councilmember Pritchard, seconded by Councilmember Harbolt, carried 7-0.
- E. Motion to approve agenda as amended made by Councilmember Shaffer, seconded by Councilmember Kennedy, carried 7-0.

3. ANNOUNCEMENTS / PROCLAMATIONS / SPECIAL PRESENTATIONS

- A. Mayor Cooper appointed Diane Nichols to the Parks and Recreation Advisory Board.
- B. Spokane Councilmember Bingle apologized for his proposal of purchasing Pine Lodge to use as a homeless shelter. Explained his role and reason for his suggestions. Assured Medical Lake City Council and community that Pine Lodge is not an option, and that he will continue to work with the regional team to look for answers.
- C. Mayor Cooper stated that there would be no questions tonight. Shared that the topic will be part of the August 21st Community Meeting and there will be an opportunity for questions. Citizens are welcome to reach out to Councilmember Bingle directly as well.

4. RESOLUTION 24-704 OBJECTING TO CONSIDERATION OF HOMELESS FACILITIES IN THE CITY OF MEDICAL LAKE

- A. Mayor Cooper read the Resolution. Council discussion. Councilmember Pritchard would like to change the term "homelessness camp" to "homeless facility". Motion to amend as such made by Councilmember Kennedy, seconded by Councilmember Speirs, carried 7-0.
- B. Motion to approve as amended made by Councilmember Harbolt, seconded by Councilmember Olson, carried 7-0.
- C. Mayor Cooper thanked Councilmember Bingle and confirmed her commitment to regional collaboration on the homelessness issue. Asked citizens to save comments on this topic for the August 21st Community meeting. Councilmember Bingle shared that he will attend that meeting as well.

5. INTERESTED CITIZENS: AUDIENCE REQUESTS AND COMMENTS

A. None. Mayor Cooper let attendees know they could stay but were also free to go. At 6:50 pm, Mayor Cooper gave a five-minute recess while the attendees left. Called the meeting back to order at 6:55 pm.

6. **REPORTS**

- A. Council Comments
 - i. Councilmember Pritchard spoke on PFAS sampling. Volunteers needed for Blue Waters Bluegrass Festival this weekend. Next Geo Walk will be August 21st.
 - ii. Councilmember Shaffer Finance Committee met and reviewed claim vouchers and the Q2 Budget report.
 - iii. Councilmember Speirs no report
 - iv. Councilmember Kennedy no report
 - v. Councilmember Maxwell no report
 - vi. Councilmember Olson no report
 - vii. Councilmember Harbolt Parks and Recreation Committee updated on Linger at the Lake, budget, Blue Waters Bluegrass Festival, Coney Island Park dock, RCO grant, and the kitchen remodel.

**At this point in the meeting, a Zoom bomber interrupted, and the meeting was shut down and restarted.

- B. Mayor Cooper Thanked citizens for their attendance at the press conference to address the Pine Lodge issue.
- C. City Administrator & City Staff
 - i. Sonny Weathers, City Administrator reported on the August 1st Linger at the Lake concert and shared about the upcoming day of remembrance event hosted by Re*Imagine Medical Lake on August 18th.
 - ii. 2024 Q2 Budget Report stricken

- iii. 2024 Q2 Code Enforcement Report
 - 1. Dave Yuhas, Code Enforcement Officer gave a presentation. See attached.

7. WORKSHOPS

- A. ARPA Beautification Funding
 - i. Glen Horton, Parks and Recreation Director gave a presentation. See attached.
- B. Capital Improvement Plan Update
 - i. Mr. Weathers reviewed each project report in the packet. Council discussion.
 - ii. Scott Duncan, Public Works Director gave an update on the scrub seal project.

8. ACTION ITEMS

- A. Consent Agenda
 - i. Approve June 28, 2024, Council Retreat minutes and July 16, 2024, regular minutes.
 - 1. June 28th correction on page two, letter E should read Capital Improvement Plan not Comprehensive Plan. Motion to approve correction made by Councilmember Kennedy, seconded by Councilmember Olson, carried 7-0.
 - July 16th motion to approve made by Councilmember Shaffer, seconded by Councilmember Speirs, carried 6-0-1 with Councilmember Kennedy abstaining since he was not present at that meeting.
 - ii. Approve August 6, 2024, Claim Warrants numbered 51548 through 51609 in the amount of \$244,930.52.
 - 1. Motion to approve made by Councilmember Shaffer, seconded by Councilmember Speirs, carried 7-0.
- B. Utility Late Payment Citizen Request
 - i. Finance Committee reviewed and decided to waive the late fee. They do not wish to make a policy change at this time. Motion to approve made by Councilmember Shaffer, seconded by Councilmember Speirs, carried 7-0.
- C. Appointment of Diane Nichols to Parks and Recreation Advisory Board this was done earlier in the meeting by Mayor Cooper.

9. PUBLIC HEARING - none

10. RESOLUTIONS

- A. 24-698 Jan-Pro Janitorial Service Agreement
 - i. Motion to approve made by Councilmember Kennedy, seconded by Councilmember Shaffer, carried 7-0.
- B. 24-699 RCO COAF Grant Application Authorization
 - i. Mr. Weathers reviewed for Council.
 - ii. Motion to approve made by Councilmember Speirs, seconded by Councilmember Kennedy, carried 7-0.
- C. 24-700 Stormwater Mitigation Consultant Agreement
 - i. Mr. Weathers reviewed for Council.
 - ii. Motion to approve made by Councilmember Olson, seconded by Councilmember Speirs, carried 7-0.
- D. 24-701 Blake Agreement Update
 - i. Mayor Cooper Change the point of contact on page 59 to Dave Lucas.
 - ii. Motion to approve with correction made by Councilmember Speirs, seconded by Councilmember Harbolt, carried 7-0.

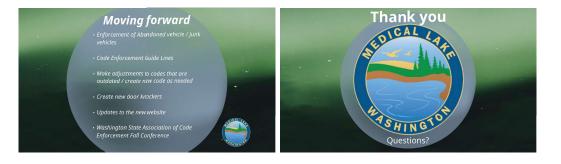
- E. 24-702 Amendment to ARP Agreement 22ARP1189
 - i. Mayor Cooper explained the reason for the amendment.
 - ii. Motion to approve made by Councilmember Pritchard, seconded by Councilmember Speirs, carried 7-0.
- F. 24-703 Agreement for Government Relations Services
 - i. Mr. Weathers reviewed and introduced two representatives, Briahna Murray and Emily Shay, who were present on Zoom. Ms. Murray shared a little about what they do.
 - ii. Motion to approve made by Councilmember Kennedy, seconded by Councilmember Shaffer, carried 7-0.
- 11. ORDINANCES None
- 12. INTERESTED CITIZENS: AUDIENCE REQUESTS AND COMMENTS
 - A. none
- 13. EXECUTIVE SESSION none
- 14. EMERGENCY ORDINANCES none
- 15. UPCOMING AGENDA ITEMS none
- **16. CONCLUSION**
 - A. Motion to conclude meeting at 8:25 pm made by Councilmember Pritchard, seconded by Councilmember Speirs, carried 7-0.

Terri Cooper, Mayor

Koss Ronholt, Finance Director/City Clerk

Date





CHETTER

DUARTE







9







2/20/2024 City Council Meeting

To: Mayor and City Council

From: Sonny Weathers, City Administrator

TOPIC: STRATEGIC PLAN – VISION, MISSION, VALUES, AND GOALS

Requested Action:

Staff direction. For workshop discussion and information.

Key Points:

City leadership's ability to provide better services, effective programs, focused policies, and engaged public employees and citizens resulting in improved community conditions and increased public trust and confidence will depend on how effectively we plan, budget, manage, and evaluate our regular efforts. These regular efforts ought to be the result of goals, objectives, strategies, and measures that are informed by a clear and comprehensive vision and mission.

Background Discussion:

Council was presented the need for and value of a strategic plan at the 3/7/2023 Council meeting, stating how improved community conditions and increased public trust and confidence require definitively casting a vision, articulating the mission, agreeing on goals/targets, stating the objectives for each goal/target, identifying strategies that will meet the stated objectives, and measuring key performance indicators related to our efforts. The City Council Retreat held on 10/24/2023 revisited the topic and defined how our services are aligned into five major lines of effort including public safety (law enforcement, fire protection/EMS, and municipal court), public works (water/sewer, solid waste, engineering, and streets), building and planning (comprehensive planning and land use, permitting and inspection, and code enforcement), parks and recreation (parks and trails, recreation programming, and community events), and administration (human resources, information technology, budget, utility billing, accounts payable, and public records). Mayor Cooper shared that values determine how the mission is accomplished and goals are met, then reviewed the City's values of service, stewardship, hospitality, teamwork, and excellence. Staff distilled Council inputs and is presenting draft language defining the City's vision, mission, values, and goals.

Public Involvement:

A review of the 2019 Comprehensive Plan and the 13 Ways to Kill Your Community Survey have supplemented community conversations and feedback to inform staff of community priorities and sentiments relating to vision, mission, values, and goals.

Next Steps:

Staff will utilize takeaways from this discussion and direction to inform a future workshop on a proposed set of strategic objectives and key results that will then be compiled into a clear and comprehensive strategic plan.

CITY OF MEDICAL LAKE SPOKANE COUNTY, WASHINGTON RESOLUTION NO. 24-691

A RESOLUTION OF THE CITY OF MEDICAL LAKE ADOPTING A HEALING WATERS STRATEGIC PLAN 2035 FOR THE CITY OF MEDICAL LAKE

WHEREAS, the City of Medical Lake's ("City") ability to provide better services, effective programs, focused policies, and engagement of public employees and citizens resulting in improved community conditions and increased public trust and confidence will depend on how effectively it plans, budgets, manages, and evaluates it efforts and actions; and

WHEREAS, the regular efforts and actions ought to be the result of goals, objectives, strategies, and measures that are informed by a clear and comprehensive vision and mission; and

WHEREAS, the City Council held a retreat on October 24, 2023, engaging in discussions and defining how City services are aligned into five major lines of effort including public safety (law enforcement, fire protection/EMS, and municipal court), public works (water/sewer, solid waste, engineering, and streets), building and planning (comprehensive planning and land use, permitting and inspection, and code enforcement), parks and recreation (parks and trails, recreation programming, and community events), and administration (human resources, information technology, budget, utility billing, accounts payable, and public records); and

WHEREAS, the City Council has reviewed and discussed the Healing Waters Strategic Plan 2035 and its goals and objectives, which are set forth in the attached Exhibit A ("Strategic Plan"); and

WHEREAS, the City Councils desires to adopt the Strategic Plan for the City.

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF MEDICAL LAKE, WASHINGTON as follows:

Section 1. Adoption of Plan. The Council hereby adopts the Strategic Plan in the form attached to this Resolution as Exhibit "A" and by reference incorporated herein.

<u>Section 2.</u> <u>Severability.</u> If any section, sentence, clause, or phrase of this Resolution should be held to be invalid or unconstitutional by a court of competent jurisdiction, such invalidity or unconstitutionality shall not affect the validity or constitutionality of any other section, sentence, clause, or phrase of this Resolution.

Section 3. Effective Date. This Resolution shall become effective immediately upon its adoption.

ADOPTED this 20th day of August, 2024.

Mayor, Terri Cooper

Attest:

Approved as to Form:

Koss Ronholt, City Clerk

City Attorney, Sean P. Boutz



MEDICAL LAKE, WA HEALING WATERS

Strategic Plan 2035



ACKNOWLEDGEMENTS

Medical Lake City Council and Leadership

Mayor	Terri Cooper	
Council Position #1	Don Kennedy	
Council Position #2	Ted Olson	
Council Position #3	Bob Maxwell	
Council Position #4	Tony Harbolt	
Council Position #5	Lance Speirs	
Council Position #6	Keli Shaffer	
Council Position #7	Chad Pritchard	
City Administrator	Sonny Weathers	
Public Works Director	Scott Duncan	
Finance Director	Koss Ronholt	
Waste-Water Treatment Plant Director	Steve Cooper	
Parks & Recreation Director	Glen Horton	
City Planner	Elisa Rodriguez	

Contributing Partners

Former Councilmembers Art Kulibert and Dawn Olmstead, Planning Commissioners (Mark Hudson, Andie Mark, Carl Munson, Judy Mayulianos, and Marye Jorgenson), Spokane County Sheriff's Office, Spokane County Fire District #3, Re*Imagine Medical Lake, and Medical Lake School District.

INTRODUCTION

Medical Lake, Washington is ...

- A place of relaxation and enjoyment for all with its eclectic eateries, parks and playgrounds, boating and fishing, small business shopping, and history of healing.
- Ideally located as a haven for outdoor recreation with multiple lakes, ample trails, and a small-town spirit allowing one to enjoy comfortably scaled festivities with the beautiful backdrop of our lakes, forests, and farmland.
- Continuously striving toward improved community conditions and public trust and confidence in the holistic approach to planning and placemaking that is deeply rooted in a desire to shape our City into the kind of community worth living, working, learning, and playing from childhood through retirement.
- The kind of place you take your time to leave.

Vision

Medical Lake has a family friendly, small-town feel where people are engaged in community affairs and experience meaningful connections to our history of healing and military heritage within the beautiful backdrop of our lakes, forests, and farmland.

Mission

The City of Medical Lake is building community and enhancing quality of life so residents and businesses can flourish in quality neighborhoods with great schools and useful parks where responsive and accountable governance provides for appropriate infrastructure and fiscal responsibility.



HEALING WATERS STRATEGIC PLAN 2035

Medical Lake, Washington

Values



Service – looking out for the interests of our community by meeting the basic needs for public safety, utilities, streets and sidewalks, and good governance.

Stewardship – the careful and responsible management of people, processes, and resources entrusted to our care.

Hospitality – treating all in respectful ways that recognize and enhance belonging in this valued community.

Teamwork – accomplishing goals and resolving issues through quality communication and collaboration.

Excellence – always striving to improve community conditions and increase public trust and confidence.

Roadmap to Improved Community Conditions and Increased Public Trust and Confidence



By starting with the "why" – a clearly defined and comprehensive vision, mission, and set of values – City leadership can effectively define the "how" by aligning meaningful goals, objectives, strategies, and measures to provide focus for the ways we plan, budget, manage, and evaluate our regular efforts. This intentional journey results in better services, effective programs, focused policies, and engaged public employees and citizens. As this important work is accomplished, community conditions improve while public trust and confidence increases.

1. TARGETS OF EXCELLENCE

The *Mayor and Councilmember Handbook* prepared by the Association of Washington Cities and Municipal Research & Services Center of Washington includes a simple goal setting process that suggests we identify issues and needs, set goals, set objectives, set priorities, start an action program, and evaluate the results. It is important for City Council to set goals that help connect day to day actions with the big picture to assist in the important work of staff, citizen advisory boards, and Council as we strategically and collectively achieve the stated vision, mission, and values. The value of all our targets is more than the sum of the parts. Although each of our goals stands alone as a worthy cause, all of them together are more important than any one of them alone.

- Thriving local economy and government efficiency. Growing and sustaining a balanced, resilient economy for Medical Lake by providing jobs, community prosperity, and fiscal health while maintaining and improving the provision of high quality, affordable, and efficient community services to citizens and businesses.
- 2. Healthy and sustainable environment. Maintaining and improving Medical Lake's small-town scale, unique civic identity, and aesthetic beauty. Planning for and establishing types and quantities of land uses in Medical Lake that support community needs and promote service efficiency and fiscal sustainability. Maintaining utility systems, services, and infrastructure to meet the functional needs of the community and provide predictable rates.
- **3. Engaged and empowered citizens and stakeholders.** Involving the community in all local government planning and decision-making, helping develop and implement plans for the City's future in addition to preparing stakeholders to be credible, informed, and articulate spokespersons for the City.
- 4. Multi-modal connections into and throughout the community. Advancing safe and reliable multi-modal transportation that facilitates the safe, efficient movement of people, goods, and services.
- 5. Healthy living and recreation. Enhancing the City's identity and appearance through wellmaintained green space, parks, major corridors, gateways, and medians. Providing recreation and wellness programs and facilities that build community, support the arts, and encourage social connections. Celebrating our culture and community through special events and festivals.
- 6. Community safety and security. Increasing the safety and security of all residents and businesses.

2. STRATEGIC OBJECTIVES

The dictionary definition of an objective states how it is "something toward which effort is directed: an aim, goal, or end of action," and also "a strategic position to be attained or a purpose to be achieved." The following strategic objectives are organized according to the above targets (numbered 1-6).

- **1.1 Economic Development** Grow and sustain a balanced, resilient economy for Medical Lake, providing jobs, community prosperity, and fiscal health.
 - **1.1.1** Have a pedestrian oriented and prosperous downtown serving residents and tourists while protecting its historical and cultural character and attracting new business.
 - 1.1.2 Widen employment opportunities and provide jobs to city residents, while still providing jobs for non-community residents.
 - **1.1.3** Attract more recreation and tourism business to the city to invigorate its economic activity.
 - **1.1.4** Establish the city as a destination location without compromising the overall integrity of the community.
 - **1.1.5** Take advantage of the city's close proximity to Spokane International Airport, I-90/US-395, and US-2 for the promotion of light industrial development.
- **1.2 Government Effectiveness and Efficiency** Maintain and improve the provision of high quality, affordable, and efficient community services in Medical Lake.
 - 1.2.1 Provide services at a level that is fiscally sustainable.
 - **1.2.2** Ensure levels of service are reasonable and appropriate and the ability exists to maintain them over time.
 - 1.2.3 Careful and responsible preparation, implementation, and management of the city's comprehensive plan.
 - 1.2.4 Promote a values-driven organizational culture that maintains the public trust through ethical behavior and transparency.
 - **1.2.5** Maintain assets to reduce life cycle costs while improving reliability and efficiency.
 - **1.2.6** Proactively influence policy and legislative development at all levels.
 - 1.2.7 Optimize the use of data and technology to improve service, protect mission-critical infrastructure, and enhance cybersecurity effectiveness.

- **2.1 Quality Neighborhoods** Maintain and improve Medical Lake's small-town scale, unique civic identity, and aesthetic beauty.
 - 2.1.1 Preserve, protect, and strengthen the vitality and stability of existing neighborhoods.
 - 2.1.2 Provide a variety of densities and housing types to promote greater choices and opportunities.
 - 2.1.3 Meet a variety of needs including a broad range of health, social, and affordable housing issues paying particular attention to senior citizens, low-income families, persons with disabilities, and other special need populations.
 - 2.1.4 Evolve and update the land development code to balance neighborhood quality, character, and livability through sustainable development.
- 2.2 Land Use through a Place-Making Lens Plan for and establish types and quantities of land uses in Medical Lake that support community needs and promote service efficiency and fiscal sustainability.
 - 2.2.1 Maintain an attractive and balanced mix of land uses, ensuring the future character of the community.
 - 2.2.2 Maintain an adequate supply of buildable land helping ensure new development can be accommodated in a manner envisioned by the city.
 - 2.2.3 Manage the city's overall image and enhance its overall appearance to convey pride and ownership in the community.
 - 2.2.4 Contextually research, analyze, and implement land use plans and best-practices through a place-making lens.
 - 2.2.5 Foster strategic infill and redevelopment that enhances the community's sense of place with a mix of uses that serve the needs of the community.
 - 2.2.6 Protect and maintain Medical Lake's natural resources including clean air, soils, wetlands, and ground water, minimizing light and noise pollution city wide.
- **2.3 Dependable Infrastructure** Maintain utility systems, services, and infrastructure to meet the functional needs of the community and provide predictable rates.
 - 2.3.1 Sustain and enhance the City's long-term fiscal stability through good capital planning and use a wide array of financial tools to fund infrastructure needs.
 - 2.3.2 Invest in utility infrastructure aligned with community development.

HEALING WATERS STRATEGIC PLAN 2035

Medical Lake, Washington

- 2.3.3 Develop a high-speed broadband network (fiber, hybrid fiber-coaxial, and fixed wireless) that provides accessible, reliable, and affordable services for all residents and local businesses.
- **3.1 Accessible and Responsive Government** Involve the community in all local government planning and decision-making, helping develop and implement plans for the City's future.
 - 3.1.1 Increase public awareness and understanding of the mission, policies, and programs of the city.
 - 3.1.2 Provide excellent municipal services to residents and businesses.
 - **3.1.3** Attract, retain, engage, develop, and reward a diverse and competitive workforce to meet the needs of the community now and in the future.
- **3.2 Community and Stakeholder Engagement** Prepare stakeholders to be credible, informed, and articulate spokespersons for the city.
 - 3.2.1 Update the City website and keep it up to date and accurate.
 - 3.2.2 Provide a clear approach for community engagement by all stakeholders on planning and development matters.
- **4.1 Integrated Multi-modal Transportation Network** Advance safe and reliable multi-modal transportation that facilitates the safe, efficient movement of people, goods, and services.
 - **4.1.1** Have convenient, attractive, and visible pedestrian and bicycle access to community facilities and neighborhoods, making the trail system one of the state's best.
 - 4.1.2 Use and maintain the transportation system effectively for all types of motorized and nonmotorized transportation modes within the city and between Medical Lake and neighboring communities.
 - 4.1.3 Improve pedestrian and vehicular safety along city streets, especially SR-902 and enhance SR-902's ability to serve commercial land uses.
 - **4.1.4** Improve aging and/or missing transportation infrastructure with safe accommodations for people and vehicles.
 - 4.1.5 Improve safety for all modes of travel in an attractive and distinctive streetscape and public realm.

4.2 Access to Transit –

- **4.2.1** Make public transportation available to all city residents and workers.
- 4.2.2 Improve transit availability and grow ridership.

- **5.1 Parks, Trails, and Open Space** Enhance the City's identity and appearance through wellmaintained green space, parks, major corridors, gateways, and medians.
 - 5.1.1 Ensure adequate parks, recreation, and open spaces are provided and maintained for the continued enjoyment of the community.
 - 5.1.2 Maximize physical and visual linkages of parks and recreational facilities to residential areas, public facilities (school, library, etc.) and commercial areas within the city and adjacent to the city, making them accessible for residents.
 - 5.1.3 Emphasize the enhancements and maintenance of existing parks while creatively seeking ways to acquire and develop future recreational facilities.
 - 5.1.4 Promote multi-uses of the city's parks for the various interests of its residents.
- **5.2 Recreation Programs** Provide recreation and wellness programs and facilities that build community, support the arts, and encourage social connections.
 - 5.2.1 Develop recreational programs with pricing and marketing strategies that drive value, attendance, and cost recovery.
 - 5.2.2 Offer a diverse range of youth, adult, and senior recreational programming.

5.3 Community Events -

- 5.3.1 Celebrate our culture and community through special events each season.
- 6.1 Public Health Improve the health and well-being of residents through ample and coordinated prevention and treatment of disease.
- 6.2 Education Support youth and families by investing in educational opportunities from Pre-K to Graduate Studies.
 - 6.2.1 Collaborate with our partners to elevate our focus on excellent pre-k through 12th grade quality public and private education.
- 6.3 Public Safety Increase the safety and security of all residents.
 - 6.3.1 Provide high quality fire prevention, community risk reduction, and emergency response service.
 - 6.3.2 Open the police station as a regional hub for Sheriff's Deputies, WA State Patrol, and neighboring police departments.
 - 6.3.3 Increase participation in Neighborhood Watch and S.C.O.P.E. volunteerism.
 - 6.3.4 Improve emergency management and preparedness.

3. INITIATIVES AND KEY RESULTS

To address the needs of Medical Lake citizens and stakeholders, the City is organized into five major lines of effort including public safety, public works, building and planning, parks and recreation, and administration. In all our endeavors we aim to comply with government regulations and guidance.

MAJOR LINES OF EFFORT					
PUBLIC SAFETY	PUBLIC WORKS	BUILDING & PLANNING	PARKS & RECREATION	ADMINISTRATION	
Law Enforcement	Water	Development Regs	Parks and Trails	Utility Billing	
Fire Protection/EMS	Sewer	Permitting/Inspection	Recreation Programs	Human Resources	
Municipal Court	Stormwater	Land Use Planning	After School Programs	Info Technology	
	WWTP	Code Enforcement	Community Events	Finance & Budget	
	6-Year TIP	Planning Commission	Park Advisory Board	Records	
	Engineering			Salary Commission	

The Healing Waters Strategic Plan provides a necessary baseline for a self-assessment program designed to:

- 1. Clearly identify the ultimate goal for each of our lines of effort.
- 2. Decide on how we objectively measure the impact of those efforts.
- 3. Take stock in how we are currently doing.
- 4. Articulate what it is we are working on to improve conditions.

Through regular assessment, communication, and accountability ... the collective efforts of City Council, leadership, citizen advisory boards, and staff will more effectively:

- **Plan:** in accordance with the vision, mission, values, goals, and objectives.
- **Budget:** reflecting strategic priorities.
- **Manage:** the people, processes, and resources in accordance with identified strategies and initiatives.
- **Evaluate:** by measuring, improving, and revising our efforts.